

CS6.401 Software Engineering

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Acknowledgements

The materials used in this presentation have been gathered/adapted/generate from various sources as well as based on my own experiences and knowledge -- Karthik Vaidhyanathan

Sources:

1. Software Architecture in Practice, Len Bass, 2nd, 3rd edition



System Qualities

- 1. Availability
- 2. Security
- 3. Performance
- 4. Modifiability
- 5. Testability
- 6. Usability

....

7. Sustainability





https://www.iso.org/obp/ui/#iso:std:iso-iec:25010:ed-2:v1:en

Quality Scenarios - General



Source: Googe images

Quality Scenarios - Concrete





Source: Googe images

Architectural Tactics

What is Tactic?



plural noun: tactics

an action or strategy carefully planned to achieve a specific end. "the minority attempted to control the Council by a delaying tactic"



What about Architectural Tactics?

"Characterization of architectural decisions that are used to achieve a desired quality attribute response"







Availability

Software is ready to carry out a task when you need it to be

- 1. Concerned with system failures and associated consequences
- 2. Failure and fault are two different yet related things
- 3. Mean time to failure and mean time to repair
- 4. Scheduled downtimes

Availability %	Downtime per year
90% (one nine)	36.5 days
99% (two nines)	3.65 days
99.9% (three nines)	8.46 days
99.99% (four nines)	52.34 minutes
99.999% (five nines)	5.26 minutes
99.9999% (six nines)	32 seconds



Availability Scenario Example

Scenario: user app fails to receive an acknowledgement from the museum booking service





Availability Scenarios Table

Name	Classes
Source of Stimulus	Internal and external
Stimulus	Type of fault (ommission, crash, timing, response)
Artifact	Processors, channels, storage
Environment	Normal or degraded mode
Response	Logging, notification, switching to backup, restart, shutdown
Response measure	Availability time, uptime, repair time







Performance

Performance

Performance is about timing. Events occur and system must respond to them

Event arrival patterns

- 1. Periodic
- 2. Stochastic
- 3. Sporadic

Event Servicing

- 1. Latency Time taken between arrival and response
- 2. Jitter Variation in latency
- 3. Throughput Number of requests processed per second



Performance Scenarios Table

Name	Classes
Source of Stimulus	Internal and external
Stimulus	Event arrival (based on pattern)
Artifact	System
Environment	Normal mode; Overload mode
Response	Changes level of service, processes stimuli
Response measure	Latency, throughput, jitter, miss rate, data loss



Performance Scenario Example

Scenario: Visitor needs to get notified as soon as booking is made











Security

Measure of system's ability to resist unauthorized usage while still providing services to legitimate users

System providing:

- 1. Confidentiality
- 2. Integrity
- 3. Availability
- 4. Non-repudiation
- 5. Assurance
- 6. Auditing





Security Scenarios Table

Name	Classes
Source of Stimulus	User, system, unidentified
Stimulus	Tries to Change/modify data, access system services
Artifact	System services, data within
Environment	Open, firewalled, online, offline
Response	Logging, block access, notify
Response measure	Probability of detection, recovery



Security Scenario Example

Scenario: Hackers are prevented from disabling the system







Modifiability

Modifiability

Modifiability is about the cost of change. It brings in few concerns:

- 1. What can change (the artifact)?
- 2. When is the change made ?
- 3. Who makes it (the environment) ?





Modifiability Scenarios Table

Name	Classes
Source of Stimulus	Developer, admin, user
Stimulus	Add/modify function
Artifact	UI, Platform, environment
Environment	Runtime, compile time, build time, design time
Response	Make changes and verify
Response measure	Effort, time, cost



Modifiability Scenario Example

Scenario: Developer wants to change booking service







Reserved Lottre



Testability

Ease with which the software can be made to demonstrate its faults

- 1. Probability of fault discovery
- 2. Need to control components
- 3. Component failures should be observable



Testability Scenarios Table

Name	Classes
Source of Stimulus	Developer, tester, user
Stimulus	Milestone completed
Artifact	Design, piece of code, component, system
Environment	Design, development, at compile deployment, run
Response	State values, computes test values
Response measure	Coverage, probability, time, length of longest dependancy



Testability Scenario Example

Scenario: New version of the system can be tested quickly











Usability

How easy it is for user to accomplish a desired task and the kind of support the system provides

- 1. Learning system features
- 2. Using a system efficiently
- 3. Minimizing the impact of user errors
- 4. Adapting system to user needs
- 5. Increasing confidence and satisfaction

Usability has a strong corelation with modifiability



Usability Scenarios Table

Name	Classes
Source of Stimulus	End user
Stimulus	Learn the system, use efficiently, feel comfortable, minimize errors
Artifact	system
Environment	Configuration time or run time
Response	Provide users with required features, feedback to user, anticipate user needs
Response measure	Task time, number of errors, number of tasks accomplished, user satisfaction



Usability Scenario Example

Scenario: User may want to cancel during booking process









Thank You



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